

RESPONSE TO AC INVESTIGATION REPORT

No	Recommendation	Accepted / Not accepted	Response	Target date for completion
A	The Mental Health Outreach Team should review any assessment undertaken by a team member within a maximum period of one week.	Accepted	All referrals to the mental health team at HMP Brixton are individually reviewed within 48 hours as a matter of routine. All referrals are then discussed and reviewed in the weekly mental health referral meeting.	Completed
B	The Medical Record should be properly updated within 24 hours of any action taken or decisions made.	Accepted	Healthcare staff at HMP Brixton must make an entry in the System One medical records following any interaction, discussion or patient related activity. Records must be timely and contemporaneous and completed on the day in question. Management checks are in place to ensure that this occurs.	Completed
C	In the period between an assessment by the Mental Health Outreach Team and a decision about whether to accept a prisoner on to the caseload, a pending case should be subject to a provisional zoning priority. A system of monitoring and auditing compliance with the zoning protocol should be in place.	Accepted	All mental health referrals at HMP Brixton are given a RAG rating (red / amber / green) when they are received by the mental health team. All new referrals are automatically rated amber and must be seen weekly as a minimum. Red ratings require daily reviews and green ratings are normally subject to fortnightly reviews. Any decision to reduce a rating must be made in team reviews rather than by individual members of the mental health team in isolation. Any member of the team can increase a rating if they have concerns. Daily and weekly case reviews monitor the clients on the mental health team's case load.	Completed
D	Every effort should be made to gain access to a prisoner's medical records from his GP or local hospital within 24 hours of reception into prison.	Accepted	HMP Brixton is now a category C prison and, therefore, all new receptions have been in the prison system before their arrival at HMP Brixton. This means that every effort to access GP records should have been made already. However, where nothing is recorded on System One on a prisoner's arrival at HMP Brixton, the reception nursing staff will seek to confirm a prisoner's GP details and obtain community medical records .	Completed

E	In a case where a prisoner has both substance misuse and mental health problems – so-called dual diagnosis – a joint assessment by a mental health and a substance misuse specialist should be carried out.	Rejected	HMP Brixton does not provide a dual diagnosis service. However the substance misuse and mental health teams work in collaboration to provide joint working in respect of prisoners identified as having a dual diagnosis or co-morbid condition. Each will assess separately but will liaise and flag issues of concern to ensure effective working partnerships. Patients with complex needs are raised and discussed at morning staff handovers to ensure that their care is coordinated.	Completed
F	Drug Dependence Reviews of dual diagnosis patients should consider the range of medication prescribed to a patient.	Accepted	The substance misuse specialist doctor, psychiatrist and pharmacist at HMP Brixton liaise to ensure that all dual diagnosis prisoners have a coordinated approach to prescribing and care delivery.	Completed
G	The partners involved in providing health care to prisoners with mental health problems must be absolutely clear about which service or services have responsibility for prescribing anti-psychotic medication and develop systems to ensure it is prescribed in a timely fashion.	Accepted	<p>There is a coordinated approach to care delivery for all prisoners at HMP Brixton. The following provisions are now in place to address the prescribing of anti-psychotic medications to prisoners:</p> <ul style="list-style-type: none"> • All prescriptions (including anti-psychotics) for new receptions are re-prescribed by the GP upon receiving the task from the reception nurse. • If a new reception prisoner is on anti-psychotic medication the GP will refer the prisoner to the Mental Health Team who will assess the prisoner and accept them onto their case load. • Psychiatrists will continue the prisoners management and prescribing, dual diagnosis prisoners will also be added to the Substance misuse case load and be managed by the Addictions Consultant (also a Psychiatrist) • All healthcare teams meet each morning to attend the handover where prisoners' healthcare issues are discussed and shared. • A Multidisciplinary team meeting is held fortnightly to review and discuss prisoner healthcare concerns and share treatment information. • Mental Health case review meetings are held weekly and the whole case load is reviewed. • Medication management meetings are held every 5 weeks and is a further opportunity to review prescribing and treatment issues. 	Completed

			<ul style="list-style-type: none"> A joint protocol outlining and clarifying the above provisions was introduced in October 2015 	
H	A much more robust system should be in place to account for missed medical appointments. This system should explore reasons for non-attendance, emerging patterns of non-attendance and identify vulnerable prisoners. As happened with the Substance Misuse Team, two consecutive failures to attend GP appointments should trigger a visit to the patient in their cell.	Accepted	<p>The mental health team at HMP Brixton has a robust system in place to account for 'do not attend' (DNA) mental health appointments. The initial DNA triggers a visit from the prisoner's care coordinator to find out why the appointment was missed. A second DNA triggers a visit by the psychiatrist and care coordinator to review the prisoner.</p> <p>Within substance misuse and primary care, DNAs are recorded on System One. If a GP raises concern regarding the missed appointment, then healthcare staff will speak to the prisoner about the reason for their non-attendance.</p> <p>The healthcare team at HMP Brixton has reviewed the need to have an automatic response to all DNAs (in line with mental health) through the Clinical Governance process. As a result, all DNAs are followed up by the healthcare team, who will find out the reason for the non-attendance from the prisoner. The reason is recorded on monthly audit returns .</p>	Completed
J	When a prisoner is identified as requiring assessment by a psychiatrist, he should be escorted to that appointment where necessary. If, for whatever reason, such an appointment is missed, medical staff should ascertain the reasons for the missed appointment on the same day.	Accepted	As with recommendation H, every effort is made to ensure that prisoners attend appointments with a psychiatrist and a DNA triggers an automatic response and review. Within HMP Brixton prisoners cannot be forced to attend medical appointments, but healthcare will continue to collaborate closely with prison staff to ensure that prisoners are listed to attend booked appointments and encouraged to do so.	Completed
K	A multi-disciplinary system for managing Complex Cases should be in place to deal with prisoners such as AC who suffer from a combination of health and behavioural problems.	Accepted	<p>HMP Brixton has a system in place for managing prisoners with complex needs. Where a prisoner presents with complex needs a multi-disciplinary meeting will be convened which will be attended by healthcare, residential, safer custody and mental health teams. Invitations will also be extended to the independent monitoring board, psychiatrists (if necessary) and chaplaincy.</p> <p>HMP Brixton will review the management of prisoners with complex needs at its weekly review meeting, which is attended by healthcare, mental health, residential and safer custody teams.</p>	Ongoing

L	When prisoners raise medical issues in adjudications, the information should be passed on to the appropriate health care services.	Accepted	HMP Brixton has developed a form so that information can be shared with healthcare if a prisoner raises any medical issues at an adjudication. Healthcare staff will review the information and arrange a medical appointment, where necessary.	Completed
M	Possible adverse consequences on a prisoner's mental health should be taken into account in Imposing punishments and forfeitures at adjudications.	Accepted	<p>Detailed guidance on adjudication procedures is contained in the Prison Service Instruction (PSI) 47/2011 Prisoner Discipline Procedures. The policy outlines a range of safeguarding measures that should be in place. Specifically, it outlines that it is the adjudicator's responsibility to be satisfied that the accused prisoner is physically and mentally fit to face the hearing and any subsequent punishment, and if there are any doubts about this healthcare staff should be asked to advise. Similarly, the adjudicator should consult healthcare if the prisoner's mental or physical health may have been a relevant issue at the time of the alleged offence. Any medical concerns, advice given, and the adjudicator's decision and reasons must be recorded on the record of hearing. If there are no medical concerns a note should be made to this effect.</p> <p>HMP Brixton will remind adjudicating governors that they have discretion when awarding a punishment based on the information that is available to them. The prison will also raise this at their adjudication standards meeting.</p>	Ongoing
N	We endorse the recommendation made by the Brixton internal investigation that, in the event of an incident of barricade or potential suicidal behaviour, contingency plans are managed by the Duty Governor. We would, however, add the provision that this should not delay a response in an emergency.	Accepted	All incidents at HMP Brixton will be managed by the orderly officer in the first instance. The orderly officer will liaise with the duty governor ensuring that this does not delay a response in an emergency.	Completed
O	HMP Brixton should review the availability of a locksmith in the evenings and at weekends.	Accepted	The company providing works maintenance and facilities management services in prisons has a 24 hours call out arrangement in place. Therefore, the orderly officer will be able to contact them out of hours to request the services of an appropriate maintenance worker.	Completed
P	Consideration should be given to placing 'Impact Screwdrivers' into each wing office	Accepted	Consideration has been given to this suggestion. It is not feasible to place these screwdrivers in each wing office, and in	

	to facilitate the Removal of seized and damaged bolts on anti- barricade lock plates. <i>[Pages 89-90]</i>		any event the accommodation fabric checks (AFCs) at HMP Brixton will include a check of the anti-barricade lock plates, and damaged bolts should be identified during these checks.	
Q	The daily cell fabric check should include the inspection of the securing bolts on the anti-barricade lock plates.	Accepted	HMP Brixton carries out weekly AFCs and the anti-barricade plates should be checked as part of these checks. The Governor has issued a notice to staff to remind staff to check the anti-barricade plates. It will also be raised at daily briefings to ensure that staff remain aware of this requirement.	Completed